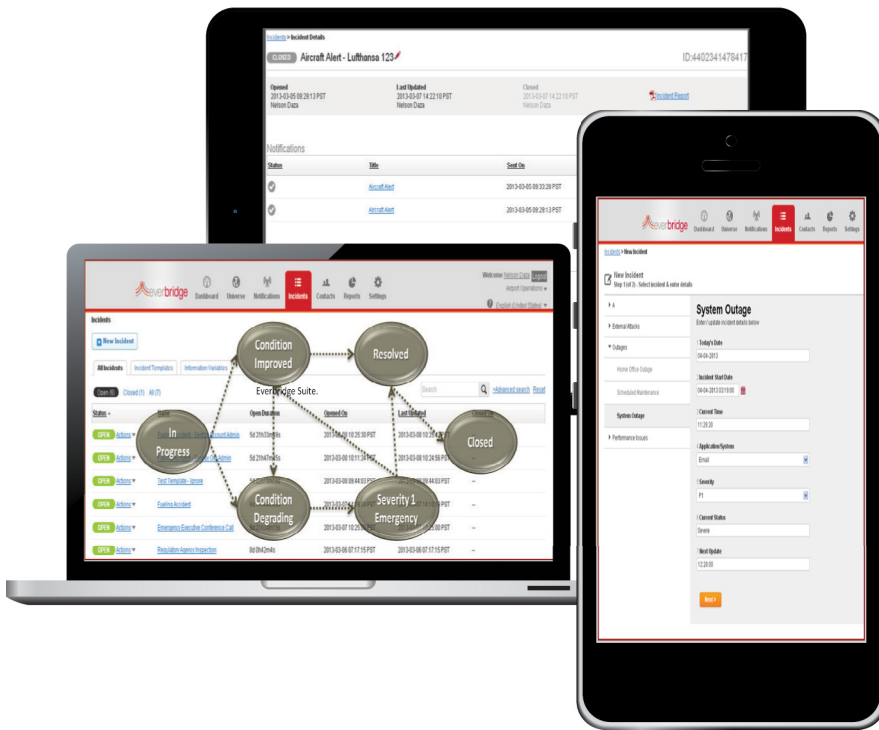# INCIDENT COMMUNICATIONS FOR GOVERNMENT

Send consistent, error-free messages every time to responders and stakeholders

COLLABORATE TO ENSURE THE RIGHT PROCESSES ARE FOLLOWED FOR REPEATABLE INCIDENTS

Every day, there are unique public safety issues and other local events that impact the lives of residents, government workers and first responders. To ensure a quick response and fast resolution to any issue, it is critical to follow the correct procedure and include all of the information required for each incident type. Typically, incidents have a prescribed set of processes that must be followed in order to do everything from efficiently resuming regular operations to notifying the correct internal and external stakeholders, responders and officers. Everbridge Incident Communications ensures the right processes are followed and sends consistent, error-free and complete messages for the same incident every time to responders and stakeholders.

TYPICAL USE CASES

+ Emergency Medical Response

+ Machinery Breakdowns

+ Safety Compliance

+ Cyber Security Breaches

+ Physical Security Incidents

+ Power Outages

KEY FUNCTIONALITY

Incident Communications can be configured to fit the needs of any government organization with separate communications plans by incident type, public safety group or hazardous response. Everbridge Incident Communications provides real-time reporting and creates an audit trail for all journal entries, along with outbound notifications and acknowledgments by response personnel for compliance purposes.

ERROR FREE COMMUNICATIONS

+ Easy-to-use interface ensures the right incident communications processes are followed at the right time and that responders are notified based on the type of incident taking place.

FORM DRIVEN TEMPLATES FOR COMMUNICATION

+ Simply select incident types and fill in the required
+ information.

ON-CALL SCHEDULING AND ESCALATION

+ Keep track of who is on call to alert the right people based on the type of incident and time of day. Ensure that the next person or group is notified if the first person doesn't respond.

HIGHLY-CUSTOMIZABLE INCIDENT COMMUNICATIONS

+ Can be configured to fit the needs of any public safety department or municipality with customizable variables and a separate incident response plan by location or facility.

About Everbridge

Everbridge is a leading unified critical communications platform trusted by corporations and communities of all sizes that need to reach the right people for immediate action, collaboration, and decision-making. Connecting millions of people and internet-connected devices, the company provides reassurance that secure, compliant messages are delivered, locally and globally, received and responded to, no matter the recipient's location. Everbridge is based in Boston, Los Angeles, San Francisco, Beijing and London.

For a full product description, along with best practices and product details please see the Everbridge User Guide and Everbridge University.

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